

WARI UBIZI? UBURENGAZIRA BWawe NK'UMUKIRIYA Mu Kigo Cyacu, Urarinzwe!

1. Uburenganzira ku Makuru Asobanutse

Ugomba guhabwa amakuru asobanutse, yuzuye kandi yumvikana mbere yo gukoresha serivisi iyo ari yo yose.

2. Uburenganzira ku Mucyo

Amafaranga yose asabwa, inyungu n'ibindi byishyurwa bigomba kugusobanurirwa mbere.

3. Uburenganzira ku Gufatwa Neza

Ugomba gufatwa neza, wubashywe kandi nta vangura iryo ari ryo ryose rikozwe kuri wowe.

4. Uburenganzira ku Masezerano

Ufite uburenganzira bwo guhabwa, gusobanukirwa neza amasezerano mbere yo kuyasinya no kugumana kopi yayo.

5. Uburenganzira bwo Gutanga Ikirego

Ufite uburenganzira bwo gutanga ikirego no guhabwa igisubizo gikwiye kandi ku gihe.

6. Uburenganzira ku Ibanga

Amakuru yawe bwite n'ay'imari agomba kubikwa mu ibanga no kurindwa neza.

7. Uburenganzira ku Makuru Nyayo

Ugomba guhabwa inyandiko z'ibaruramari (account statements) zuzuye kandi kumenyeshwa amakosa igihe agaragaye.

8. Uburenganzira ku Bicro Bikwiye

Ibicro byose bigomba kuba bifite ishingiro, bisobanutse kandi bisobanurwe neza.

9. Uburenganzira bwo Gusesa Amasezerano (Cooling-off Period)

Ushobora gusesa amasezerano mu gihe cyagenwe nta gihano uciwe.

10. Uburenganzira bwo Kurindwa Ideni Rikabije

Tugomba kwirinda kuguha inguzanyo irenze ubushobozi bwawe bwo kuyishyura.

NTUNYUZWE? VUGA!

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🌐 **Sura urubuga:** www.copeduplc.rw

✉ Ikirego cyawe gifite agaciro — turi hano kugufasha.

ISEZERANO RYACU KURI WOVE

Tugukorera mu mucyo, mu kuri no mu bwubahane.