Copedu Plc's Security Tips

1.Protect your account information

- Never share your password PIN or OTP with anyone
- Use strong passwords (the mix of capital of letter, small letter, numbers, and special character Eg: **Secure@2025**)
- Change your passwords regularly.

2. Be aware of phishing scams

- Do not click on suspicious links in emails or messages.
- Always verify emails claiming to be from the bank
- Copedu will never ask for your login details via email or phone

3.Secure your devices

- Install and update antivirus software on your devices
- Keep your operating system and banking apps up to date
- Avoid using public Wi Fi for online banking

4.Monitor your transactions

- Regularly check your bank statements for unauthorized transactions
- Set up SMS or email alerts for all transactions
- Report any suspicious activity immediately

5.Beware of fake calls and messages

- Copedu staff will never call asking for sensitive information (example: Password,PIN,..)
- Verify any unusual requests by calling the official Copedu helpline: +250 788 319 829
- Do not respond to lottery or prize-winning claiming to be from Copedu

6.Protect your ATM &card details

- Cover the keypad when entering your PIN at ATMs
- Do not write down your PIN or store it on your phone