

COPEDU PLC n'ikigo cy'imari iciriritse gitanga serivisi zo kubika no kuguriza abakiliya bayo ariko cyikanatanga serivisi z'inyongera nko gushakira abakiliya bayo amafaranga y'amahanga igihe bayakeneye (Kuvunja), kuyakira no kuyohereza mu mahanga (Western union, Money gram). Mu rwego rwo kunoza serivisi itanga, COPEDU PLC igaragariza abakiliya bayo n'abayigana bose amakuru yose ajyanye na serivisi bayikeneraho, haba ikiguzi cya serivisi cg andi makuru yose ya ngombwa umukiliya akwiriye kumenya. Imbonerahamwe ikurikira iragaragaza amakuru y'ingenzi ahabwa abagana COPEDU PLC:

IKICIRO	IGICIRO	MAKE WIZIGAMA	MENSHI WIZIGAMA	MONEY TRANSFER				
I. GUFUNGURA KONTI				KOHEREZA UKOKESHEJE WESTERN UNION				
1. Gufungura konti isanzwe	Ubuntu	2,000 Frw	Ntamubare ntarengwa	IKICIRO	IGICIRO HATARIMO TVA	TVA		
2. Gufungura konti "TEGANYA"	Ubuntu	Ayo ufite	//	1	100	15	3	18
3. Gufungura konti "IGURIRE IYAWWE"	Ubuntu	150.000Frw/amezi 12	//	101	200	22	4	25
4. Gufungura konti "TURA IWAWWE"	Ubuntu	100.000Frw/amezi 24	//	201	300	29	5	34
5. Gufungura konti "ZIGAMA NKUNGANIRE"	Ubuntu	Ayo ufite	//	301	400	34	6	40
6. Gufungura konti ibyara inyungu "Term deposit"	Ubuntu	100.000 Frw	//	401	500	42	8	50
II. KUGURA AGATABO / SHEKI / ATM				501	750	47	8	55
1. Kugura agatabo	1.180 Frw			751	1,000	52	9	61
2. Kugura agatabo igihe akandi wakabuze	5.900 Frw			1,001	1,500	78	14	92
3. Kugura Sheki (Impapuro 24)	3.000 Frw			1,501	1,750	83	15	98
4. Kugura Sheki (Impapuro 48)	6.000 Frw			1,751	2,000	93	17	110
5. Kugura OP	3.000 Frw			2,001	2,500	113	20	133
6. ATM	5.000 Frw			2,501	3,000	123	22	145
III. KUBITSA / KUBIKUZA				3,001	3,500	143	26	169
1. Kubitsa ntatagatabo kuri konti zose	Ubuntu			3,501	4,000	163	29	192
2. Kubikuzwa nta gatabo kuri konti isanzwe	1.000 Frw			4,001	4,500	183	33	216
3. Kubikuzwa kuri TEGANYA (rimwe mu kwezi)	Ubuntu			4,501	5,000	203	37	240
4. Kubikuzwa kuri Teganya ukarenza 1 mu kwezi	Guhera ku 1.000Frw kugera kuri 0.05% yayo ubikuje			KOHEREZA UKOKESHEJE WESTERN UNION KOHEREZA AMANYARWANDA				
5. Kubikuzwa kuri ZIGAMA NKUNGANIRE (Rimwe mu kwezi)	Ubuntu			IKICIRO	IGICIRO HATARIMO TVA	TVA		
6. Kubikuzwa kuri ZIGAMA NKUNGANIRE (ukarenza 1 mu kwezi)	500Frw			1,0	30,000	4,500	810	5,310
IV. GUSABA AMAKURU YA KONTI YAWWE (ACCOUNT STATEMENT)				30,001	60,000	6,600	1,188	7,788
1. Amakuru asohoka ku rupapuro (inshuro imwe mu mwaka)	Ubuntu			60,001	90,000	6,700	1,206	7,906
2. Amakuru asohoka ku rupapuro (inshuro irenze imwe mu mwaka)	1.180 Frw urupapuro rubanza na 590 Frw izindi mpapuro			90,001	120,000	10,200	1,836	12,036
3. Amakuru ku bikorwa byakorewe kuri konti yawe(kubitsa & kubikuzwa) wakiriye mu butumwa bugufi (sms)	600 Frw ku kwezi			120,001	150,000	12,600	2,268	14,868
4. Amakuru wakiriye kuri internet (e-mail)	Ubuntu			150,001	219,000	14,000	2,520	16,520
5. Kwiwandikisha muri service ya mobile banking	Ubuntu			220,001	275,000	15,700	2,826	18,526
V. GUHERERUKANYA AMAFARANGA KURI KONTI (TRANSFER)				280,001	309,999	23,500	4,230	27,730
1. Guhererukanywa frw bisanzwe hagati ya konti zo muri COPEDU PLC	Ubuntu			310,000	500,000	25,000	4,500	29,500
2. Guhererukanywa Frw hagati ya konti zo muri COPEDU PLC(imishahara)	200 Frw			600,001	600,000	28,000	5,050	33,050
3. Guhererukanywa frw hagati ya COPEDU PLC n'izindi banki hakoreshejwe OP (Imishahara)	400 Frw			750,001	750,000	34,000	6,120	40,120
4. Guhererukanywa frw hagati ya COPEDU PLC n'izindi banki mu bundi buryo bwose (OP na RPPS).	590 Frw			750,001	900,000	36,500	6,570	43,070
VI. GUCUNGA KONTI				900,001	1,050,000	42,500	7,650	50,150
1. Gucunga konti isanzwe (account maintenance fees)	600 Frw ku kwezi			1,050,001	1,200,000	48,500	8,730	57,230
2. Gukangura konti zose (In-operative, Dormant & Un-claimed)	Ubuntu			1,200,001	1,350,000	54,500	9,810	64,310
3. Gufunga konti isanzwe	Ubuntu			1,350,001	1,500,000	60,500	10,890	71,390
4. Gufunga izindi konti	Ubuntu			1,500,001	1,650,000	66,500	11,970	78,470
5. Guhagarika sheki (Cancellation of unused cheque)	Ubuntu			1,650,001	1,800,000	72,500	13,050	85,550
6. Gushyiraho uburyo buhoraho bwo kohererezanya frw hagati ya konti (Standing order)	Ubuntu			1,800,001	1,950,000	78,500	14,130	92,630
7. Guhagarika uburyo buhoraho bwo kohererezanya frw hagati ya konti (Cancellation of standing order)	Ubuntu			1,950,001	2,100,000	84,500	15,210	99,710
8. Gufotora cheque	Ubuntu			2,100,001	2,250,000	90,500	16,290	106,790
9. Gusaba impapuro izo arizo zose mu bubiko bwa COPEDU PLC zitarengeje ukwezi	1.180 Frw			2,250,001	2,400,000	96,500	17,370	113,870
10. Gusaba impapuro izo arizo zose mu bubiko bwa COPEDU PLC zimaze hagati y'ukwezi 1 na 6	3.540 Frw			2,400,001	2,550,000	102,500	18,450	120,950
11. Gusaba impapuro izo arizo zose mu bubiko bwa COPEDU PLC zimaze hagati y'amezi 6 na 36	5.900 Frw			2,550,001	2,700,000	108,500	19,530	128,030
12. Gusaba impapuro izo arizo zose mu bubiko bwa COPEDU PLC zirengeje	11.800 Frw			2,700,001	2,850,000	114,500	20,610	135,110
VII. INGUZANYO				2,850,001	3,000,000	120,500	21,690	142,190
1. Inyungu ku nguzanyo	Inyungu fatizo (Basic rate)			3,000,001	3,150,000	126,500	22,770	149,270
2. Kwiga dossier				3,150,001	3,300,000	132,500	23,850	156,350
* Rumanurambabura (Overdraft on salary)	2.360 Frw			3,300,001	3,450,000	138,500	24,930	163,430
* Kuva 01 - 2.000.000 Frw	11.800 Frw			3,450,001	3,600,000	144,500	26,010	170,510
* Kuva 2.000.001 - 5.000.000 Frw	17.700 Frw			3,600,001	3,750,000	150,500	27,090	177,590
* Kuva 5.000.001 - 10.000.000 Frw	23.600 Frw			3,750,001	3,900,000	156,500	28,170	184,670
* Kuva 10.000.001 - 20.000.000 Frw	35.400 Frw			3,900,001	4,050,000	162,500	29,250	191,750
* Kuva 20.000.001 - 30.000.000 Frw	59.000 Frw			4,050,001	4,200,000	168,500	30,330	198,830
* Kuva 30.000.001 - 50.000.000 Frw	88.500 Frw			4,200,001	4,350,000	174,500	31,410	205,910
* Kuva 50.000.001 - 100.000.000 Frw	177.000 Frw			4,350,001	4,500,000	180,500	32,490	212,990
* Kuva 100.000.001	236.000 Frw			4,500,001	4,650,000	186,500	33,570	220,070
3. Gusaba guhindurwa ingwate	1.5% + TVA y'inguzanyo isigaye			4,650,001	4,800,000	192,500	34,650	227,150
4. Umufuragiro ku nguzanyo z'ubwoko bwose	1.5% wongeyeho TVA			4,800,001	4,950,000	198,500	35,730	234,230
5. Umufuragiro wa BDF	1% wongeyeho TVA			KOHEREZA UKOKESHEJE WESTERN UNION KOHEREZA EASTER Africa - USD				
6. Kwishyura ideni mbere y'igihe wiyemeje	Ubuntu			0	50	5	1	4.5
7. Kugurirwa ideni n'iyindi banki	8% yayo warusigayemo			51	100	9	2	14.58
8. icyangombwa ko ufiteye ideni COPEDU PLC	11.800Frw			101	200	16	3	46.08
9. icyangombwa ko warangije kwishyura umwenda	Ubuntu			201	300	22	4	87.12
10. Kwandukuzwa ingwate muri RDB	Ubuntu			301	500	29	5	151.38
11. Ingwate yo gupiganira isoko (Bidding security)	2% y'isoko			501	1000	36	6	233.28
12. Ingwate yo gukora imirimo cyangwa isoko watsindiye (Performance security)	2% y'isoko			1001	1500	43	8	332.82
13. Isezerano ryo kuzahabwa inguzanyo (Promise of line of credit)	29,500 Frw			1501	1750	56	10	564.48
VIII. KUZIGAMA KUBYARA INYUNGU				1751	2000	64	12	737.28
1. Teganya	0.5% ku kwezi (6% kumwaka)	50,000	Ntayo	2001	2500	70	13	882
2. Igurire iyawe	4% ku mwaka	150,000	Ntayo	2501	3000	85	15	1300.5
3. Tura lwawe	4% ku mwaka	100,000	Ntayo	3001	3500	112	20	2257.92
4. Kuzigama by'igihe kirekire (Term deposit) /	Period - 3 months	Period - 6months	Period - 9Months	3501	4000	127	23	2903.22
* Kuva 100.000 - 1.000.000 Frw	3.0% ku mwaka	4.0% ku mwaka	4.5% ku mwaka	4001	4500	140	25	3528
* Kuva 1.000.001 - 10.000.000 Frw	3.5% ku mwaka	4.5% ku mwaka	5.0% ku mwaka	4501	5000	160	29	4608
* Kuva 10.000.001 - 50.000.000 Frw	4.5% ku mwaka	5.0% ku mwaka	6.0% ku mwaka	KOHEREZA UKOKESHEJE MONEYGRAM (RW TO EAST AFRICA)				
* Kuva 50.000.001 - 100.000.000 Frw	5.0% ku mwaka	5.5% ku mwaka	6.5% ku mwaka	IKICIRO	IGICIRO HATARIMO TVA	TVA	IGICIRO CYOSE	
* Kuva 100.000.001 - Kuzamura	6.0% ku mwaka	6.5% ku mwaka	7.0% ku mwaka	-	50,000	3,000	540	3,540
IX.E-BANKING				50,000	100,000	5,000	900	5,900
A. DEBIT CARD (ATM)				100,000	200,000	5,000	900	5,900
1. Kugura ATM	5.000 Frw			200,000	300,000	10,000	1,800	11,800
2. Kubikuzwa (withdraw transtions)	400 Frw			300,000	500,000	12,000	2,160	14,160
3. Gucunga ikarita ku Mwaka (Card Management)	3.000 Frw			500,000	1,000,000	15,000	2,700	17,700
4. PIN Renewal	250 Frw			1,000,000	1,500,000	25,000	4,500	29,500
5. Kureba Asigaye (Balance inquiry)	50Frw			1,500,000	2,000,000	35,000	6,300	41,300
B. MOBILE BANKING (MCOPEDU) NA INTERNET BANKING				2,000,000	2,500,000	40,000	7,200	47,200
Kureba amafaranga kuri konti	50 Frw			2,500,000	3,000,000	50,000	9,000	59,000
gusaba amakuru ya konti	50 Frw			3,000,000	3,500,000	50,000	9,000	59,000
Kwishyura Amashanyarazi	Ubuntu			3,500,000	4,000,000	50,000	9,000	59,000
Kugura ikarita yo guhamagara	Ubuntu			4,000,000	4,500,000	50,000	9,000	59,000
Kwishyura Amazi	120 Frw			4,500,000	5,000,000	50,000	9,000	59,000
Kwishyura ifatabuguzi rya Televiziyo	Ubuntu			5,000,000	5,500,000	50,000	9,000	59,000
Kwishyura ifatabuguzi rya internet	50 Frw			5,500,000	6,000,000	50,000	9,000	59,000
Kwishyura RURA	150 Frw			6,000,000	6,500,000	50,000	9,000	59,000
Kwishyura Imisoro	200 Frw			6,500,000	7,000,000	50,000	9,000	59,000

Umukiliya wese afite uburenganzira bwo gusaba amakuru ajyanye na serivisi iyariyo yose akeneye kandi akayahabwa uko abyifuza. Usibye guhabwa amakuru na serivisi yakira abakiriya (Customer care), Umukiliya afite uburenganzira bwo guhabwa amakuru n'undi mukozi wa COPEDU PLC yifuza.